Rewards@formanmills.com

WELCOME TO THE FAMILY



Thank you for joining the Forman Family Loyalty Rewards Program.
Take advantage while you shop and earn points towards free rewards!

When emailing, please be sure to include the following information:

- Your phone number
- Name
- Copy of your receipt

Have a question?
Email customer service at: rewards@formanmills.com

NEW MEMBERS SHOP & SAVE!



ACTIVE MEMBERS EARN POINTS WHEN THEY SHOP

$1= 1 POINT
200 POINTS = $5 FREE REWARD

TEXT JOIN TO 50886



FAQ'S

HOW DO I JOIN?

You must use your default texting app on your mobile device to opt-in, please note, message and data rates may apply. Text:

- the keyword **JOIN** to the short code **50886**
- Reply with your ZIP CODE*

*You MUST confirm your ZIP CODE, which ensures that you OPTED-IN to the program!

2 links will be sent:

1. Your Forman Family card (downloaded this to your wallet and scan before each transaction)
    a. Text CARD to 50886 if your link does not appear, then download
2. Instagram link so you can follow @formanmills1

If you have opted out before you may receive the **same links/coupon. If you received a coupon and it was redeemed, it will not work but will be sent to you again.*

HOW DO I EARN POINTS?

You can earn points 2 different ways:
1. Having your wallet scanned before every transaction when you shop and receive 1 point for each $1 spent
2.Completing tasks like completing a data survey

HOW DO I EARN REWARDS?

- A reward is earned once a customer reaches 200 points.
    - $1 spent = 1 point
    - 200 points = $5 reward
- Rewards are given at point of sale (register transaction) once they are earned. They have no cash value and cannot be used on layaway or gift card purchases.

WHEN WILL I RECEIVE MY MILLS BILL ONCE I HAVE ACCUMULATED 200 POINTS?

- The following day your reward will be waiting in the system.
- It can only be used on transactions of $50+

WHEN DO REWARDS EXPIRE?

Rewards don't expire, the points you earned do. After 365 days points earned expire based on transaction dates from 365 days ago.

FAQ'S

HOW DO I REDEEM MY REWARDS ?

- To redeem your $5 reward, you must have your wallet scanned before the transaction, on the following day, after you have reached 200 points, on a transaction that is $50.00+.
- Let the cashier know you would like to use your rewards on the transaction.
- Rewards have NO CASH VALUE; you cannot receive change or credit.

ARE THERE ANY EXCEPTIONS TO EARNING POINTS OR USING REWARDS?

- Rewards cannot be used to purchase gift cards
- Rewards cannot be used towards layaway fees.
- You will not be able to earn points when purchasing gift cards

NOTE: Stores will have the ability to make exceptions for customers as they deem necessary, upon manager approval.

HOW DO I GET MY POINTS WITHOUT SCANNING MY PASS?

You must have your pass scanned to earn points.
You can no longer provide your number at the register.
Any missing points can be applied by emailing rewards@formanmills.com:

- Phone Number
- Name
- Copy of receipt

The rewards team will transfer your points to your loyalty rewards account

HOW DO I OPT-OUT OF THE PROGRAM

Text they keyword STOP to the shortcode 50886.
Texting STOP to 50886 will discontinue any texting to be sent to your phone from 50886.