Rewards@formanmills.com

WELCOME TO THE FAMILY



Thank you for joining the Forman Family Loyalty Rewards Program.
Take advantage while you shop and earn points towards free rewards!

When emailing, please be sure to include the following information:

- Your phone number
- Name
- Copy of your receipt

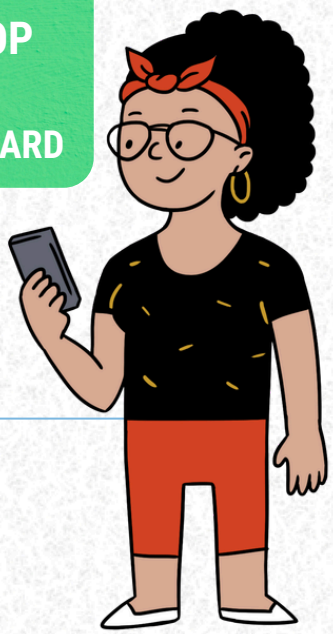
Have a question?
Email customer service at: rewards@formanmills.com

NEW MEMBERS SAVE 10% OFF
ANY ONE ITEM ON THEIR NEXT PURCHASE



ACTIVE MEMBERS EARN POINTS WHEN THEY SHOP
$1= 1 POINT
200 POINTS = $5 FREE REWARD

TEXT JOIN TO 50886



FAQ'S

HOW DO I JOIN?

You must join to download your pass by texting:

- JOIN to 50886
- Reply with your ZIP CODE*

*You MUST confirm your ZIP CODE, which ensures that you OPTED-IN to the program!

2 links will be sent:

1. a 10% discount for one item *NEW MEMBERS ONLY*

If you have opted out before you will receive the same link/coupon. If your coupon was redeemed, it will not work.

2. your Forman Family pass that should be downloaded to your wallet

HOW DO I EARN POINTS?

You can earn points 2 different ways:

1. Having your wallet scanned before every transaction when you shop and receive 1 point for each $1 spent

2.Completing tasks like completing a data survey

HOW DO I EARN REWARDS?

- A reward is earned once a customer reaches 200 points.
  - $1 spent = 1 point
  - 200 points = $5 reward
- Rewards are given at point of sale (register transaction) once they are earned. They have no cash value and cannot be used on layaway or gift card purchases.

WHEN WILL I RECEIVE MY MILLS BILL ONCE I HAVE ACCUMULATED 200 POINTS?

- The following day your reward will be waiting in the system.
- It can only be used on transactions of $50+

WHEN DO REWARDS EXPIRE?

Rewards don't expire, the points you earned do. After 365 points earned expire.

FAQ'S

HOW DO I REDEEM MY REWARDS ?

- To redeem your $5 reward, you must have your wallet scanned before the transaction, on the following day, after you have reached 200 points, on a transaction that is $50.00+.
- Rewards have NO CASH VALUE; you cannot receive change or credit.

ARE THERE ANY EXCEPTIONS TO EARNING POINTS OR USING REWARDS?

- Yes, rewards cannot be used to purchase gift cards or towards layaway fees.
- You will not be able to earn points when purchasing gift cards

NOTE: Stores will have the ability to make exceptions for customers as they deem necessary, upon manager approval.

HOW DO I GET MY POINTS WITHOUT SCANNING MY PASS?

You must have your pass scanned to earn points. You can no longer provide your number at the register.
You can sent an email to: rewards@formanmills.com

- Phone Number
- Name
- Copy of receipt

And the rewards team will transfer your points to your loyalty rewards account